



Allan Clack of Cascade  
Telecommunications and  
Dale Stein of TAG

## **Cascade Telecommunications Receives Telecommunication Industry's Top Award**

*Technology Assurance Group (TAG)  
Showcases Cascade  
Telecommunications as a Top  
Telecommunication Company at its  
2008 National Convention*

BEND, OR — March 31, 2008 — Cascade Telecommunications, a leading telecommunications provider, announced today that the company received one of Technology Assurance Group's top telecommunications awards at the association's 2008 National Convention held in San Diego in March. Technology Assurance Group (TAG), a national organization of independently owned telecommunication companies, selected Cascade Telecommunications as the winner of the "Chairman's Silver Circle Award" for exceptional economic performance and superior customer satisfaction. Cascade Telecommunications was highlighted as one of the nation's leading telecommunications companies during a special awards ceremony.

The prestigious awards, which are given out annually, are based on overall financial performance, customer satisfaction, and the ability to provide customers with cost effective telecommunications solutions. "In 2007, Cascade Telecommunications outperformed and surpassed many of the best companies in the business," said Dale Johnson, president of Technology Assurance Group. "Cascade Telecommunications's customer oriented focus fueled the

company's overall success.

Throughout the year they provided their customers with state-of-the-art technology giving businesses of all sizes a competitive advantage and improved profitability. Cascade Telecommunications is one of TAG's premier members and we were proud to showcase such a fine organization at our national convention."

Allan Clack, president of Cascade Telecommunications, accepted the award for the company. "We're extremely proud of this accomplishment, because we were able to succeed, in a very competitive industry," said Mr. Clack. "We attribute much of our success to the many benefits that we receive from our membership in TAG. The organization has been a refreshing approach to learning better business practices. TAG gives us support, focus and an outline to follow in order for us to build a better business. Cascade Telecommunications is also very fortunate to have a team of dedicated professionals that are willing to implement new strategies. This process has not only benefited us, but our customers also experienced improved results in their businesses as well."

Cascade Telecommunications offers businesses a variety of communication solutions including telephone systems, local/long distance service, Internet connectivity, web conferencing, teleconferencing, call accounting, and Voice over IP (VoIP). The company's mission is to serve the business community with tools that make organizations run more

efficiently, increase their profitability and give them a competitive edge in their marketplace.

### **ABOUT CASCADE TELECOMMUNICATIONS**

Cascade Telecommunications is locally owned and operated and is Central Oregon's business owner's first choice for over 16 years. Cascade Telecommunications goal is to provide each client a custom designed telecommunications solution that not only enhances their customer's experience, but also provides increased profitability and a competitive advantage. Cascade Telecommunications is a single source contact for all voice, data, and video needs.

Cascade Telecommunications provides industry-leading products with Factory Certified Technicians, Sales and Customer Service Staff, to ensure customer satisfaction by maximizing system performance.

Cascade Telecommunications provides around the clock service to ensure system reliability with the mission critical nature of the telecommunications. Cascade Telecommunications offers comprehensive service 24 hours a day, 7 days a week and emergency service guaranteed within 1 hour.

For more information on Cascade Telecommunications, call 541-388-5158 or visit [www.cascadetel.com](http://www.cascadetel.com).

## **ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is a national organization of leading independently owned telecommunications companies. TAG

provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced

sales training programs. TAG's mission is to leverage its members' combined economic power, to increase their sales and profit margins, and to bring advanced technology to the marketplace. For more information on TAG, please call 858-673-5800 or visit [www.tagnational.com](http://www.tagnational.com).